

Our core values

Care staff team represent who we are and what we do. Our staff team have agreed our values which support the vision, shape the culture and reflect our company. They are the essence of the company's identity, our principles, beliefs, philosophy and shape the care we provide.



Caring

We have people's best interests at heart. We do all that we can to maintain or improve their well-being.

Passionate

We are passionate about delivering a high standard of care. It's an energy that comes from within and cannot be forced.

Respectful

We treat people with courtesy and politeness. We treat people the same no matter their race, sexuality, religion, gender, appearance, age, or country of origin.

Compassionate

We respond with humanity, understanding and kindness to each person's pain, distress, anxiety or need.

Honesty

We promote openness which, empowers us and enables us to develop consistency in how we present the facts. Honesty sharpens our perception and allows us to observe everything around us with clarity.

Loyalty

We work collaboratively with the people who live in the home, family members, colleagues and visitors to enable positive outcomes and achieve goals.

Reliable

We aim to provide consistently good care at a quality that meets that expectation for all stakeholders.

Kind

Our team place great emphasis on being considerate, helpful and tender.

Open-Minded

As a company we are both receptive to new ideas and act in an unprejudiced, unbigoted and impartial manner.

Nurturing

It is our intention for those who use or work at our service to be nurtured and empowered to develop their confidence.

You're always welcome at Seabourne House

Seabourne House offers more than just care. We are a community filled with warmth, friendship, laughter and entertainment. We are here to help people to continue living their lives, their way. This includes keeping up with old hobbies, trying out new experiences and maintaining relationships.

Seabourne House is a perfect setting located in Southbourne. We are a stone's throw away glorious and inspirational views of Hengistbury Head. The views are spectacular. We are situated between Christchurch and Bournemouth. As well as having ample parking, we have easily accessible transport links.

Our tastefully decorated bedrooms are set across three individual ficors. There are communal lounges and dining rooms available, as well as ample outdoor space. We provide residential care on an individual basis as well, caring for those living with dementia.

Seabourne House provides a warm and safe home across three units with bespoke specialisms. The Home caters for the elderly, for those with dementia, as well as those requiring palliative care. All units are individual with staff who benefit from continuous accredited training appropriate to the care they provide. We have a range of staff on duty 24 hours a day that include care givers, housekeeping professionals, those engaged in well-being services as well as Chefs providing sumptuous meals. Unlike the vast majority of other care homes, there is always a Manager on duty.

In line with our core values, we pride ourselves in meeting people's preferences such as male/female carers; specific religious needs including those around food; well-being preferences to ensure those who use the service are supported to engage in activities. Seabourne House is a pet friendly home as we understand that someone's life long companion should end their journey with whom it began.











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