



**LuxuryCare**

More Than Just Care

"My mother has been at Kingsman for over a year and has thrived. The staff are so kind, cheerful and helpful."

(Testimonial from the Daughter of a Resident)

Kingsman House  
Care Home



# Our core values

Care staff team represent who we are and what we do. Our staff team have agreed our values which support the vision, shape the culture and reflect our company. They are the essence of the company's identity, our principles, beliefs, philosophy and shape the care we provide.



## Caring

We have people's best interests at heart. We do all that we can to maintain or improve their well-being.

## Passionate

We are passionate about delivering a high standard of care. It's an energy that comes from within and cannot be forced.

## Respectful

We treat people with courtesy and politeness. We treat people the same no matter their race, sexuality, religion, gender, appearance, age, or country of origin.

## Compassionate

We respond with humanity, understanding and kindness to each person's pain, distress, anxiety or need.

## Honesty

We promote openness which, empowers us and enables us to develop consistency in how we present the facts. Honesty sharpens our perception and allows us to observe everything around us with clarity.

## Loyalty

We work collaboratively with the people who live in the home, family members, colleagues and visitors to enable positive outcomes and achieve goals.

## Reliable

We aim to provide consistently good care at a quality that meets that expectation for all stakeholders.

## Kind

Our team place great emphasis on being considerate, helpful and tender.

## Open-Minded

As a company we are both receptive to new ideas and act in an unprejudiced, unbigoted and impartial manner.

## Nurturing

It is our intention for those who use or work at our service to be nurtured and empowered to develop their confidence.



# You're always welcome at Kingsman House

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At Kingsman House, we are committed to providing the highest level of dementia care to our residents. Our experienced and compassionate staff members receive ongoing training and support to ensure that they are equipped to meet the unique needs of each resident.

The home features 59 bedrooms spread across three floors, each equipped with modern amenities to ensure the comfort and safety of residents. The home has its own restaurant and bar area, where residents can enjoy delicious meals and socialise with other residents and staff members.

In addition, Kingsman House has a range of beautifully designed and comfortable lounges and common areas where residents can relax and socialise. We offer a range of activities and therapies, such as music therapy and reminiscence therapy, to enhance the quality of life of our residents.

In August 2022, Kingsman House was acquired by Luxurycare, a leading provider of high-quality residential care homes. As part of this transition, it has transformed into a dedicated dementia care home for individuals aged 50 and above.

Being located so close to the Bournemouth town centre and the beautiful Bournemouth Gardens, Kingsman House offers a truly spectacular location for residents to call home. The home provides a safe, comfortable, and welcoming environment where residents can enjoy their retirement years with dignity, respect, and compassion.







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